

Minutes of Meeting on Monday 15 March 2021

7.15pm Via Zoom

Secretary: Judith Denning

1. Present

Philippa Riseley-Prichard, Judith Denning, Matt Clover, Nish Patel, Pratik Patel, Robin Mills, Alastair Heatherington, Keith George, George Montgomery, Mehdi Alizadeh, Andrew Halmer, Keith Garber, Alison Pink
Graham Adlard(Chair LDN), Jo Lawton NHS Commissioning, Jo Osorio Healthwatch Swindon.
Dr Peter Wilson Medical Director (Commissioning) NHS England & Improvement South West Region

2. Apologies

Alison Pink

3. Updates from NHS England/LDN/Healthwatch(If available)

Jo Lawton -Update.

Joe Lawton updated the LDC regarding local dental reform and urgent care.

The Oral Health Needs Assessment which had been commissioned in the autumn has now been published, Philippa Riseley Pritchard received a copy on Friday. The assessment looks at the demographics across the region, prevalence & instance of oral disease and what care is already commissioned currently in primary dental care, it is mainly aimed at High Street Dentistry. The needs assessment identifies gaps and makes recommendations .

The document will form the road map for new commissioning, a dental reform group has been formed and it will review the oral health needs assessment plus other information available, and brainstorm the needs for the next 3, 6, 12 and 24 months.

The priority at present, is increased access to dentistry and increase urgent care provision, the focus will be on recruitment and retention of dentists. There is significant under-delivery in the South West one of the factors is in recruitment and so they are going to look at how to attract people to work in the area there will be transformable flexible commissioning, not necessarily using UDA's, it may be prevention based.

Urgent Care -the needs in the area have been partially addressed, 49 additional sessions a week have been contracted across the area. Generally, 4-6 patients are seen for definitive treatment in each of

these sessions . Most of the sessions are in Swindon and there is 1 practice in Salisbury, however the team is aware there is a gap in the middle of the County .

At present the sessions will run to the end of March, they are paid on a sessional rate basis but hopefully they will be able to extend the sessions until June. Jo Lawton is awaiting the update activity letter from the chief dental officer regarding the quarter one activity which is still unknown. It is anticipated most providers will achieve the 45% quarter four activity. The end of the year reconciliation is likely to be very complex and an enormous job. How quickly they are going to be able to contact practice's who have under-delivered is unknown at this time.

Perter Wilson Introduced himself and explained his role to the committee .

With regard to architecture, he praised the work and excellence of all healthcare in the South West, he is looking to improve on what we already have rather than reinventing the wheel. He is aware of most of the concerns and is keen to work with the Managed Clinical Networks, to support and work to better the NHS, which needs to work for all, not a few. Largely clinicians do not have any particular knowledge of teeth and it doesn't tend to feature on the managed clinical networks agenda, there are rough ideas which tend to not happen. The idea is the networks will bring together individuals who are engaged in the process to improve services. He is looking to try and utilise LDC's to provide input to improve the services linking primary and secondary care together which would better enable care .

GIRT = 'get it right first time.' The plan is to try and reduce variations and improve outcomes however it is difficult to collect relevant data in dentistry therefore they going to need input from primary care .

Philippa Riseley -Prichard emphasised that raising standards equitably would be an exceedingly good idea, there was a need for training to support colleagues better and also possibly have more Tier 2 dentists . There are plenty of good ideas out there, but it's how it but it's how to achieve bringing it to the level of general dental practice rather than hospital .

Peter Wilson said the NHS was huge and very complex and in some places, resources were wasted. Integrated care systems offers hope for more integration hopefully the opportunity to change approach to care and to be more creative with more flexible contracting locally. There are certain aspects of care that are dictated nationally however there are opportunities to be more flexible locally in planning primary care with a different approach. Philippa Riseley Pritchard said that the LDC had identified two areas where they were needs which were not being met currently. Firstly in bariatric care of patients and then also the care of exceedingly nervous older children. All LDC's are represented on the local LDN and MCN so there is a degree of engagement. Matt Clover responded that he felt initially the managed clinical network for orthodontics was very positive but with the amalgamation of the networks in the region, the new network covers the whole of the South West and then became too big, Wiltshire was subsumed by the rest of the area . 50 to 60 individuals in a meeting make it very difficult to get work done however the numbers have now been reduced there is only one representative for Swindon and Wiltshire, and he feels now that the area is under represented on a regional basis.

Peter Wilson responded saying the structure of the MCN varies regionally, at the present moment their terms of service was being refreshed and for the MCN's it was certainly an opportunity to do things differently . Keith George responded that the restorative MCN worked exceedingly well across the South West it was well represented by different groups and well led and organised. Generally it was felt that things just needed to be tweaked to be more effective. Graham Adler responded that some treatment done in secondary care could easily be done in primary care this just needed to be

identified . He also felt that the ICS integration may be challenging due to geographic size of the South West.

The LDC then considered the two reports from Healthwatch Swindon and Healthwatch Wiltshire - Joe Osario was present on behalf of Healthwatch Swindon. The main concerns that seemed to be raised via Healthwatch was lack of access for NHS patients, with them only been seen as an emergency. People don't seem to understand the organisation of dentistry within the NHS they are unaware that they are only registered for a particular cost course of treatment. However, patients wish to actually be registered long term with a particular dentist and become upset when their registration has lapsed. Until the last 12 months access to dentistry in Swindon was possible, however this has changed (due to COVID) and apart from acute urgent care, access is very difficult for unregistered patients.

Graham Adler thanked the committee for their support, he said it was three weeks until he stepped down as Chairman of the Local Dental Network . There was no replacement as yet for him and therefore until he was replaced there would then be a lack of clinical input into the LDN.

4. Minutes of the last meeting.

Were accepted with no corrections.

5. Restorative MCN-Update

Keith George reported that there had been no meeting since the last LDC so he had nothing to report.

6. Courses

The last course on Medical Emergencies via zoom was a great success. Philippa Riseley -Pritchard thanked Keith George for his help setting up the meeting and Phil Jeavon for his great presentation. She stated that the review of the feedback forms and sending out of CPD certificates was a lot of work, there were 90 attendees. There were some complaints about being required to answer questions on the course at the end of the meeting, P R-P felt that this was essential to in order to prove that it that training had occurred. Linda Parrot has offered to hold a radiography quiz covering Diagnosis and Reporting and it was felt by the committee that this would be a very good course to offer.

7. Finance

Nish Patel confirmed that the finances of the LDC were in a very good state. P R-P encouraged all members to submit claim forms for time spent on LDC work.

8. AGM update

Committee Members up for re-election are:

Philippa Riseley-Prichard

Alastair Hetherington

Nish Patel
Pratik Patel
Andrew Halmer
Mehdi Alizadeh

Phillipa Riseley- Pritchard felt that if you were working mainly within NHS dentistry, involvement in the LDC was a very useful. The date of the AGM was set for the 5th of May 2021 hopefully with the AGM being carried out before the presentation by Linda Parrot and that the meeting would be free of charge. Forms for election to the LDC should be returned by the 15th of April

9. Correspondence Received

Letter 1 was from Fiona Felton regarding the LDC conference on Saturday 12 June 2021
Philippa Riseley -Pritchard indicated she would like to attend (JBD to register her).

Letter 2 received from the GDPC - basically the GDPC had raised objections to the 45% UDA target which appears to be driven by lack of access for patients and the level of complaints to Healthwatch and MP's. They also had flagged up the need for early clarity on quarter one of 2021/22, as the details had not been released as yet. They were aware that there does seem to be an appetite from the office of the chief dental officer for change but that the NHSE had to be convinced regarding the merits of a new approach. The GDPC has challenged who provided the clinical evidence for the 70% UOA target and argued that this was not sustainable going forwards. It was good to see common sense breakout in the never event wrong site tooth extraction and prison pensions issues both campaigns which had been long fought by the GDC .

Letter 3 was from Alex the BDA regarding the integrated care systems, a series of round table events are being held in which local professional members could register to attend, to find out more about integrated care systems and how they are planned to be developed. They are particularly keen for clinical and care professional members to have their views fed into the process. The events are being held on Wednesday March the 17th and Wednesday March the 24th via Eventbrite.

10. A.O.B.

Robin Mills told the committee he was encouraging one of his colleagues to become an LDC committee member on behalf of the CDs.

Philippa Riseley Pritchard informed the meeting she had attended the local safeguarding meeting it was very useful to explain how dentists engaged with the safeguarding process.

Next meeting AGM 05/05/2021

There being no other business the meeting was closed at 20.45